



PERSONAL DATA PROTECTION POLICY

Updated on January 30, 2026

1 - Purpose of this policy

Cointancy wishes to inform you through this policy about how we protect your personal data processed on the website <https://coinstancy.com>.

This policy describes how Cointancy processes the personal data of users (hereinafter referred to as the "User(s)") when using the website <https://coinstancy.com>.

This Policy may be modified, supplemented, or updated in order to comply with any legal, regulatory, jurisprudential, or technical developments. However, the User's Personal Data will always be processed in accordance with the policy in force at the time of collection, unless a mandatory legal requirement provides otherwise and is retroactively applicable.

2 - Identity and contact details of the persons responsible for data processing

Blue Shadow Webdev (trade name: Cointancy), with capital of 200,000 FCP, registered under number TAHITI G51577, whose registered office is located at Papara, PK 35 côté mer, Centre Commercial Tamanu, local L20. BP 121605 - 98712 Papara (Tahiti).

Whether acting as data controller or processor, Cointancy takes appropriate measures to ensure the protection and confidentiality of the Personal Data it holds or processes in accordance with the regulations in force applicable to the processing of personal data and, in particular, Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, applicable as of May 25, 2018.



3 - Data collection

All data concerning Users is collected directly from them by Coinstancy.

Coinstancy undertakes to obtain the consent of its Users and/or to allow them to object to the use of their data for certain purposes, whenever necessary.

When browsing the <https://coinstancy.com> Website, Users are informed of the purposes for which their data is collected via the various online data collection forms and via this Data Protection Policy.

4 - Purpose of data collection

The data of Website Users is mainly processed for the purposes of ensuring the proper functioning of the website and the services offered, or to respond to requests.

5 - Types of data collected

Coinstancy may process all or part of the following data:

- Last name (and birth name), first name,
- Phone number,
- Email address, postal address
- Bank details
- On-chain details

6 - Use of data

Coinstancy processes Personal Data provided by the User in connection with:

- the completed registration form
- the completed contact form;

Coinstancy takes all necessary measures to ensure the security and confidentiality of Users' Personal Data.

7 - Non-disclosure of Personal Data

The User's Personal Data will not be transmitted to commercial or advertising entities.

The User's Personal Data may be processed by Coinstancy, in full compliance with the principle set out above, exclusively for the purpose of compiling statistics on the use of the Site.

However, in accordance with the Regulations in force, personal data may be transmitted to the competent authorities upon request, and in particular to public bodies, exclusively to meet legal obligations.

8 - Retention period for Personal Data

We retain your Personal Data for a period of five (5) years (calendar year) from the date of receipt.

Beyond this period, Personal Data is systematically destroyed.

9 - Users' Rights

Whenever Coinstancy processes Personal Data, Coinstancy takes all reasonable measures to ensure the accuracy and relevance of the Personal Data in relation to the purposes for which Coinstancy processes it.

In accordance with current European regulations, Users of the Site have the following rights:

- the right to access, rectify, update, and complete User data
- the right to block or erase Users' personal data when it is inaccurate, incomplete, ambiguous, outdated, or when its collection, use, communication, or storage is prohibited
- the right to withdraw consent at any time
- the right to restrict the processing of User data
- the right to object to the processing of User data

If the User wishes to know how Coinstancy uses their Personal Data, request to rectify it, or object to its processing, the User may contact Coinstancy in writing at the following address: Papara, PK 35 côté mer, Centre Commercial Tamanu, local L20. BP 121605 - 98712 Papara or by email at contact@coinstancy.com

In this case, the User must indicate the Personal Data that they would like Coinstancy to correct, update, or delete, identifying themselves precisely with a copy of an identity document (identity card or passport) or any other element proving their identity.

Requests for the deletion of Personal Data will be subject to the obligations imposed on Coinstancy by law, particularly with regard to the storage or archiving of documents.

10 - Security

Coinstancy implements all technical and organizational measures to ensure the security of personal data processing and the confidentiality of Personal Data. As such, Coinstancy takes all necessary precautions, given the nature of the data and the risks involved in processing it, to preserve the security of the data and, in particular, to prevent it from being distorted, damaged, or accessed by unauthorized third parties (physical protection of premises, authentication processes with personal and secure access via confidential usernames and passwords, connection logging, encryption of certain data, etc.).

The User's Personal Data may be processed by Coinstancy's subcontractors, in full compliance with security and confidentiality requirements. Coinstancy's subcontractors may not themselves transmit the data to unauthorized third parties.

11 - Contact us

If the User has any questions or complaints regarding Coinstancy's compliance with this Policy, or if the User wishes to provide Coinstancy with recommendations or comments aimed at improving the quality of this Policy, the User may send an email to contact@coinstancy.com .